

You now have online access to your water usage information!

As part of our ongoing efforts to improve services to our customers, we are now offering you direct and secure access to your water usage data. The EyeOnWater suite of available tools includes a secure online website to review and analyze your water usage patterns. A consumer smartphone app will be made available after the initial online sign-up.



To access your personalized online portal visit:

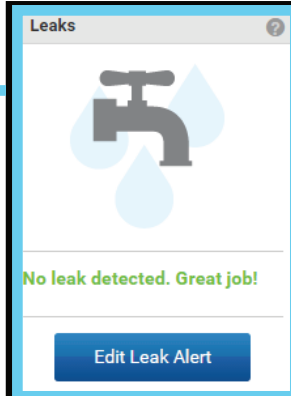
WWW.EYEONWATER.COM/SIGNUP

You will need the following information to register for an online account:

- Zip Code
- Account Number
- E-mail Address

Welcome to the Eye On Water home page!

Set up Leak Notifications to notify you (via email and/or text) about potential leaks.

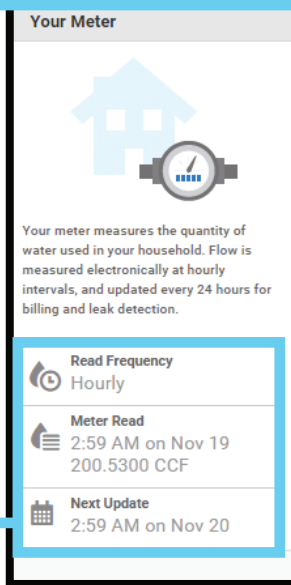


Leaks

No leak detected. Great job!

Edit Leak Alert

Easily view your daily usage graphs, as well as overlays that you can select, such as the daily average temperature



Your Meter

Your meter measures the quantity of water used in your household. Flow is measured electronically at hourly intervals, and updated every 24 hours for billing and leak detection.

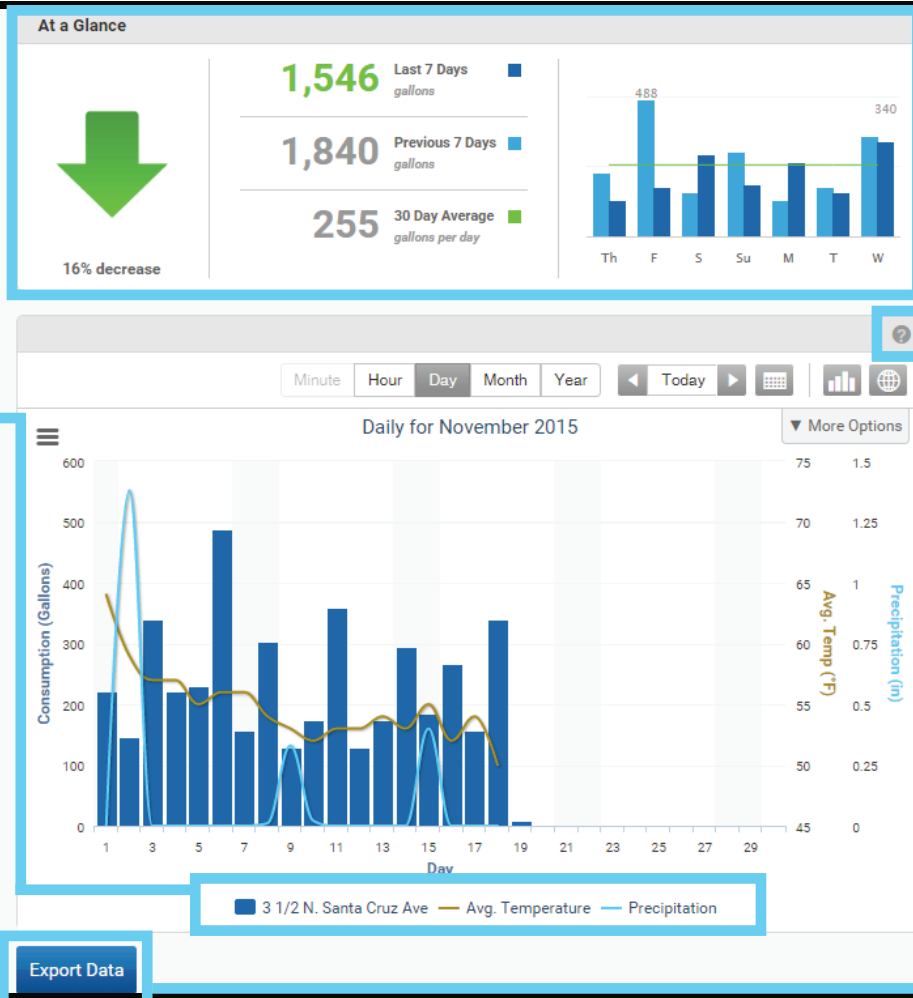
Read Frequency: Hourly

Meter Read: 2:59 AM on Nov 19, 200.5300 CCF

Next Update: 2:59 AM on Nov 20

Export Data

View information regarding your meter, including the last reading time and when the next update will be.



At a Glance

1,546 Last 7 Days gallons

1,840 Previous 7 Days gallons

255 30 Day Average gallons per day

16% decrease

Daily for November 2015

Consumption (Gallons)

Avg. Temp (F)

Precipitation (in)

3 1/2 N. Santa Cruz Ave

Legend: 3 1/2 N. Santa Cruz Ave (Consumption), Avg. Temperature (Temp), Precipitation (Precipitation)

Compare your current usage to the previous week's usage

Any time you see a question mark, click on it to take you to the help section, so that you can learn how to use Eye on Water more efficiently

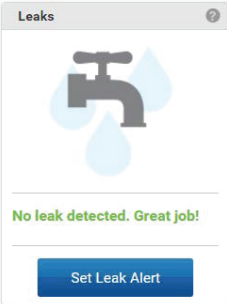
Export your Hourly, Daily or Monthly Meter Reads into an excel spreadsheet

Remember!

The water we save today can help save tomorrow!

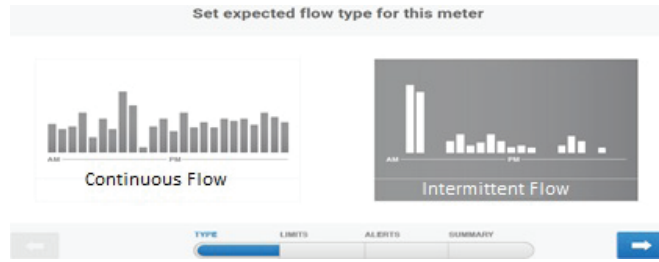
Leak Notifications

are a useful way to monitor your system for potential leaks.



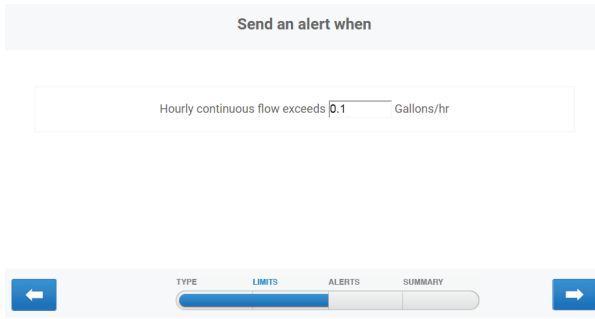
Step 1:

Click on "Set Leak Alert"



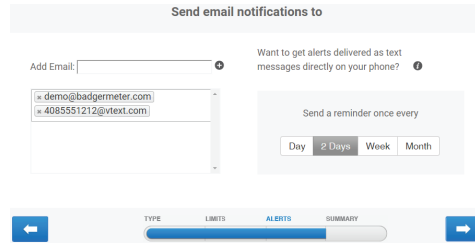
Step 2:

Define the type of flow you expect for this meter. We recommend Intermittent Flow.



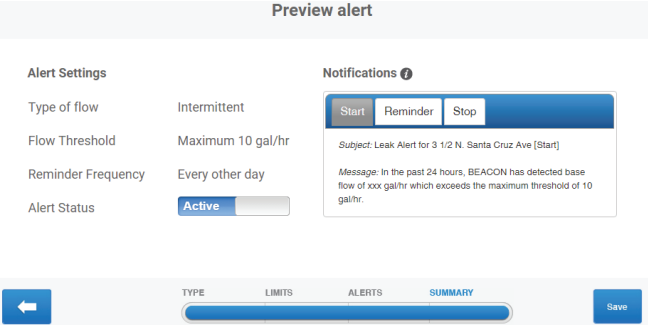
Step 3:

Determine the amount of gallons per hour to be exceeded for a notification to be sent. We recommend not to exceed 10 gallons per hour. Enter this amount in the "Hourly continuous flow exceeds," field. While your meter collects data every hour, it is updated once a day (you can see what time this takes place in the "Your Meter" section on the Home Page). Notifications will cover a 24 hour period, letting you know that in the past 24 hours the base flow per hour exceeded the amount that you set. Please refer to the "Water Usage" section below for an idea of average usage, keeping in mind that usage will vary depending on the needs of that household/business.



Step 4:

Set up where you want the notification to be sent. You can set up multiple email addresses to receive alerts. Enter the email address in the "Add Email" field, then click on the plus button next to it. Repeat this as many times as you need to add all of the emails you wish to receive notifications. You can also set up a text alert to be sent. In the same "Add Email" field enter your phone number as an email address (for example, ATT customers would enter 1234567891@txt.att.net). Click on the next to "Want to get alerts delivered as text messages directly on your phone?" for more information based on provider. In this step, you will also set up how often you want a reminder sent to you. You can set it up to remind you daily, once every two days, once a week, or even once a month.



Step 5:

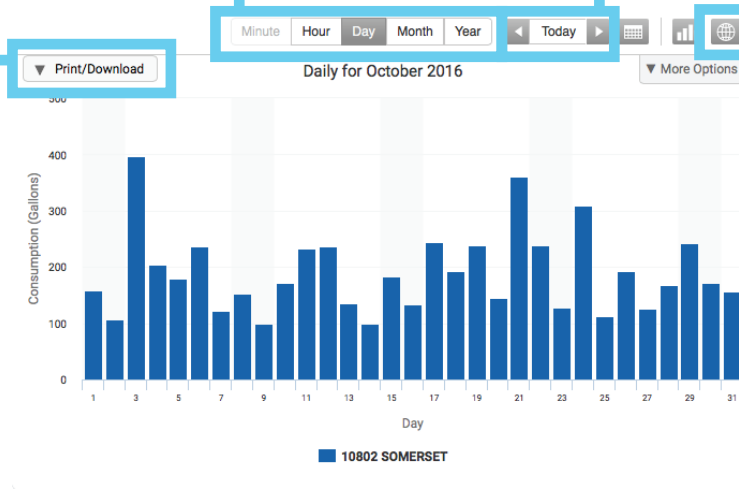
Review the notification that you have set up. If everything looks right, click on Save. To turn off the notification simply click the "Active" button to make it "Inactive," then Save your changes.

Usage Graphs are a great way to keep an eye on your water usage.

View usage by the minute, hour, day, month, or year.

Easily pull up the date you wish to see the usage data. Scroll through days by using the left and right arrows, or click on the calendar to select the date you want.

-This gives you the option to:
-Print the Chart
-Download the PNG Image
-Download PDF Document



Click on the globe to see a map of the approximate location of your meter.

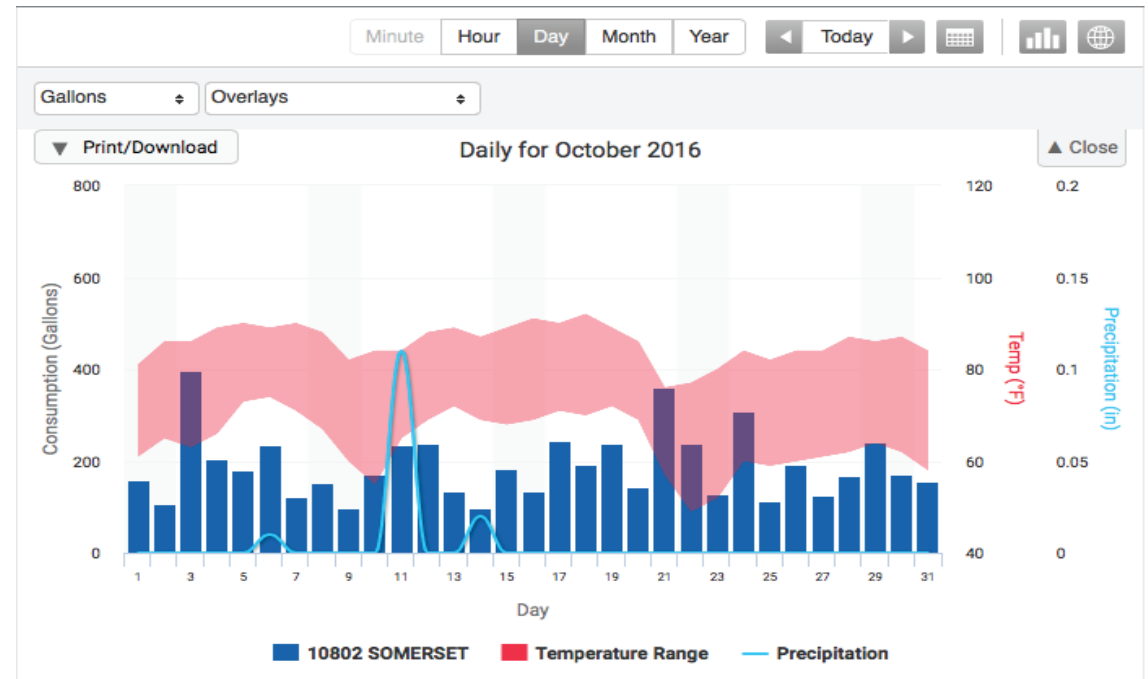
When you select the **More Options** tab on the graph above, you are given more viewing options:

-You can view your usage data by:

- Gallons - this is how your water bill is calculated
- Cubic Feet
- CCF or Centum Cubic Feet. One CCF is equal to 100 Cubic Feet or 748 Gallons

-You can also view your usage data in relation to temperature and precipitation overlays. Available overlays are:

- Temperature in Fahrenheit
- Temperature in Celcius
- Inches of Precipitation
- Millimeters of Precipitation



Exporting

The screenshot shows the 'Export Data' form with the following settings: 'Date Range' is selected, 'Start Date' is 10/01/2016, 'End Date' is 10/31/2016, 'Read Interval' is 'Daily', and 'Unit' is 'Gallons'. A 'Start Data Export' button is visible at the bottom.

Previous Export results	
Date	Jul 13, 2017 8:36 AM
Meters	1
Date Range	Latest Reads
Results File	Click to Download (size 1.3K)

The screenshot shows the 'Export Data' form with the 'Read Interval' dropdown menu open, displaying options: Daily, Quarter Hourly, Hourly, Daily, and Monthly. The 'Date Range' option is still selected.

Previous Export results	
Date	Jul 13, 2017 8:36 AM
Meters	1
Date Range	Latest Reads
Results File	Click to Download (size 1.3K)

When you export by Daily Meter Reads, it will generate a spreadsheet showing the actual meter reads for the specified time period you designate.

Select Daily Meter Reads. Then enter the start date and end date.

Select "Start Data Export" to run the report.

Choose what dates you'd like to view. It will then generate an excel spreadsheet that provides the usage in gallons based on the aggregation you select.

Select how you would like to receive the date: by hour, by day, or by month.

EyeOnWater has an app that is available for Android and Apple users.

Download it from your app store and sign in to your EyeOnWater account to easily access your usage on the go. You can even register for the first time on the app if you haven't already

What are you waiting for?



Sign In

Register

Demo without account